

**CONTACT PRIVACY POLICY**  
**Personal data protection**  
**in accordance with article 13 of Regulation (EU) 2016/679**

Unimatica-RGI S.p.A., with registered office located in Via Cristoforo Colombo 21, 40131 Bologna BO, as Data Controller, informs users of the website [www.unimaticaspa.it](http://www.unimaticaspa.it) about the purposes and methods of processing the personal data collected, their scope of disclosure and dissemination, as well as the nature of their provision.

**IDENTITY AND CONTACT DETAILS OF THE DATA CONTROLLER:**

The Data Controller is Unimatica-RGI S.p.A., with registered office located at Via Cristoforo Colombo 21, 40131 Bologna BO.

**CONTACT DETAILS OF THE DATA PROTECTION OFFICER:**

The Data Controller has appointed a Data Protection Officer (DPO) who you can contact if you have questions about the policies and practices adopted. The contact details of the Data Protection Officer are as follows: [dpo@unimaticaspa.it](mailto:dpo@unimaticaspa.it).

**PERSONAL DATA SUBJECT TO PROCESSING, AND PURPOSE OF THE PROCESSING:**

The Data Controller collects and/or receives information concerning you, such as:

- Name \*, - Surname \*; - Company email \*; - Cell \*; - Company; - Role; - Personal information that is entered independently in the section: "Describe your needs or request information".

This information is provided using the form in the contacts section on the company's website [www.unimaticaspa.it](http://www.unimaticaspa.it).

**PURPOSES OF THE PROCESSING:**

Your data will be processed for the following purposes:

**Managing the request submitted using the form**

Your personal data, provided by filling out the "Contact Request" form, are used by the Data Controller to ensure compliance with the obligations it is subject to when handling your request, for the communication of information (including but not limited to information relating to the individual services offered by Unimatica-RGI) and consequent collection of any related documentation, as well as for the feedback needed to satisfy your request.

**LEGAL BASIS FOR THE PROCESSING AND/OR ANY LEGITIMATE INTERESTS PURSUED BY THE DATA CONTROLLER:**

You are asked to consent to the processing.

**Cyber security**

Your personal data, including electronic data (e.g. logins) or traffic data collected or obtained by services made available through the website, may be processed by the Data Controller, including through its suppliers (third parties and/or recipients), to guarantee the security and ability of the company networks or servers connected to them to offer a certain level of security and to combat unforeseen events or illegal or malicious acts that may compromise the availability, authenticity, integrity and confidentiality of the personal data stored or transmitted.

For this processing, the Data Controller has adopted specific procedures to manage breaches of personal data in compliance with its legal obligations.

**LEGAL BASIS FOR THE PROCESSING AND/OR ANY LEGITIMATE INTERESTS PURSUED BY THE DATA CONTROLLER:**

The obligations the Data Controller must comply with derive from: - Reg. (EU) no. 2016/679, Directive 2016/1148 and implementing legislation.

The Data Controller intends to carry out this processing according to certain legitimate interests that do not affect your right to confidentiality, such as those that prevent computer incidents and the notification of the supervisory authority or users, if necessary, if personal data are breached.

**CATEGORIES OF PERSONAL DATA RECIPIENTS:**

The data collected will not be disclosed or disseminated.

Your data will not be disclosed to third parties/recipients for their autonomous purposes unless:

1. You authorise it.
2. It is necessary for third-party companies (partners, resellers) affected by the request.
3. It is necessary for the fulfilment of legal obligations.
4. The disclosure is made to public supervisory and control authorities in the event of a computer incident.

## **TRANSFER OF PERSONAL DATA TO A THIRD COUNTRY:**

The Data Controller does not transfer your personal data to a non-EU third country.

## **FAILURE TO PROVIDE DATA:**

The data and information marked with an asterisk (\*) are necessary for the fulfilment of the request you submitted in the "contacts" section. If not provided, it is impossible for the Data Controller to comply with your requests.

## **RETENTION PERIODS OF PERSONAL DATA:**

The personal data processed by the Data Controller are kept for the time necessary to fulfil the requests made through the form and the sending of communications that the Data Controller makes following your request and in any case for a period not exceeding 2 years, except in cases where events occur that involve the intervention of the competent authorities, also in collaboration with the third parties/recipients responsible for managing the security of the Data Controller's data to carry out any investigations on the causes of the event.

In any case, you retain the right to object at any time to the processing of your data based on legitimate interests for reasons related to your particular situation.

## **METHOD OF PROCESSING:**

Data are processed using computers, or in any case electronically by internal or external persons specifically appointed to do so, and committed to confidentiality. The data are stored in paper and electronic archives with full assurance of adequate security measures. No automated processing activities are carried out.

## **RIGHTS OF THE DATA SUBJECT:**

You may at any time exercise your rights:

- To obtain confirmation of the processing performed by the Data Controller.
- To access your personal data.
- To have them modified or deleted, or restrict their processing.
- To object to their processing (unless there is a legitimate reason that prevails over the reason that gave rise to your request).
- To data portability.
- To withdraw your consent, where applicable. The withdrawal of consent does not affect the lawfulness of processing based on the consent given before withdrawal.
- To lodge a complaint with the supervisory authority (Privacy Authority).

Your rights can be exercised by sending a request by email to [privacy@pec.unimaticaspa.it](mailto:privacy@pec.unimaticaspa.it). This same email address can be used to request additional information if necessary.

## **POLICY UPDATES:**

Any update of this policy will be communicated to you promptly and by appropriate means, and will also be communicated to you if the Data Controller intends to process your data for purposes other than those referred to in this policy, before doing so and in time to give your consent if necessary.